



## Winter Park ADA Paratransit Eligibility

Thank you for applying for ADA paratransit service. Please read these instructions carefully.

### What is ADA paratransit service and who is eligible?

Paratransit service is provided for customers who are unable, because of their disability, to use accessible fixed route buses. On routes where there is not yet an accessible fixed route bus, passengers requiring a wheelchair lift in order to board are provided paratransit service. Your disabling condition may be permanent, temporary, or conditional.

Visitors are eligible to use Winter Park's ADA paratransit service. If a visitor has eligibility from another system or if you require an accessible bus in order to ride, you may use our paratransit service.

Winter Park's ADA paratransit service is a shared-ride curb-to-curb transportation. For riders who are eligible, door-to-door (origin to destination) service will be provided.

- A rider who sometimes is able to use the bus may be eligible for paratransit service for those trips that cannot be made by bus because of a disability.
- Riders who use a wheelchair will be conditionally eligible for paratransit service if the route on which they wish to travel is not wheelchair accessible.

### How do I apply?

1) **Residents** who will be in the area 21 or more days: ask your health care provider or disability specialist, who is familiar with your disability, to complete the attached Professional Verification of Disability form. This form may be completed by anyone of the following professionals or staff from the National Sports Center for the Disabled:

- Physician
  - Psychiatrist
  - Physician's Assistant
  - Social Worker (MSW)
  - Nurse Practitioner
  - Mental Health Clinician
  - Respiratory Therapist
  - PT/OT
  - Chiropractor
  - Ophthalmologist
  - Orthopedist
  - Psychiatrist
  - Rehabilitation Counselor
  - Independent Living Specialist
  - Mobility instructor
  - NSCD staff
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## Town of Winter Park Transit

After the attached Professional Verification of Disability Form has been completed, please send to Town of Winter Park, P.O. Box 3327, Winter Park, CO 80482.

An in-person interview and assessment may be required before eligibility can be determined or renewed. Eligibility will be good for three years, and then renewal will be required.

### **2) Visitors**

Call (970) 726-4163 as soon as you know you will be visiting. A short visitor eligibility form is attached. It will provide us with basic information needed in order to serve you properly. You may provide this information to our transit operator, First Transit in several ways:

- By telephone: (970) 726-4163
- By fax: (970) 726-9765
- E-mail it to: [mike.fudge@firstgroupamerica.com](mailto:mike.fudge@firstgroupamerica.com)
- Mail it to: Mike Fudge, First Transit  
PO Box 166, Winter Park, CO 80482

If you arrive and find that you will need paratransit due to lack of accessible buses, just call us for next day service. We will ask you for the basic information on the short visitor form and then arrange your rides for the next day.

Visitor eligibility is good for 21 days in a calendar year. If you will be using the service for more than 21 days, please complete the full eligibility form.

### **When will I find out if I am eligible?**

You will receive a letter within 21 calendar days from the date you completed your application and, if required, in-person interview and assessment, and when all other necessary documentation has been received by Winter Park. If it is determined you are able to use the fixed route bus service for some or all of your trips and you do not agree, you may file an appeal within (60) calendar days from the date you received your eligibility letter.

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*In accordance with the provisions of the Americans with Disabilities Act and the Civil Rights Act of 1964, Winter Park does not discriminate on the basis of disability, race, color, national origin, or gender. For more information about these statutes, or to file a complaint, please contact the Town of Winter Park at (970) 726-8081.*

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