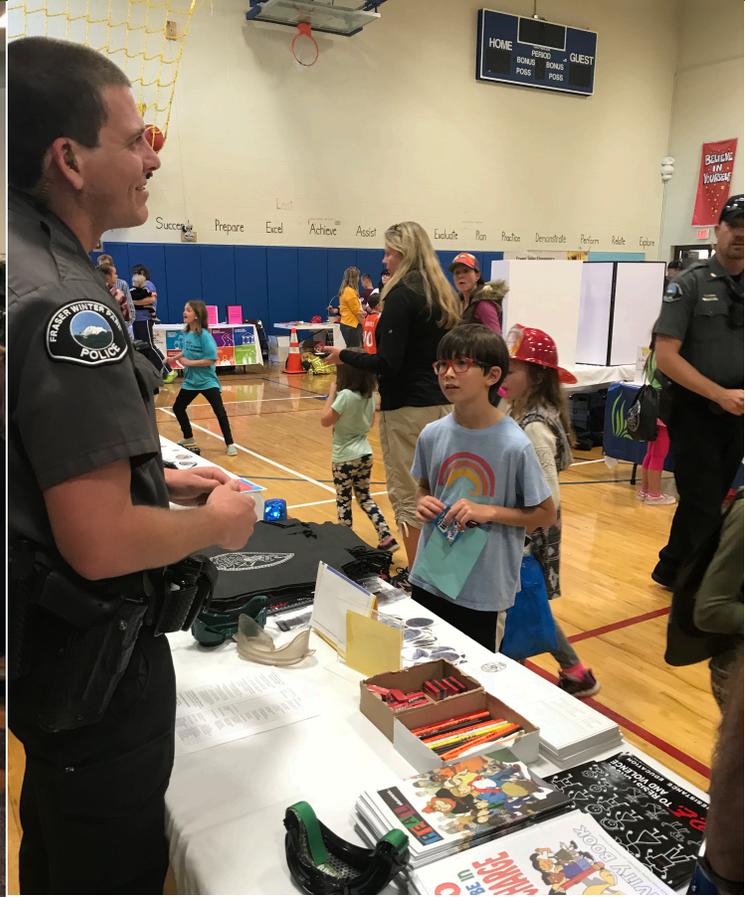
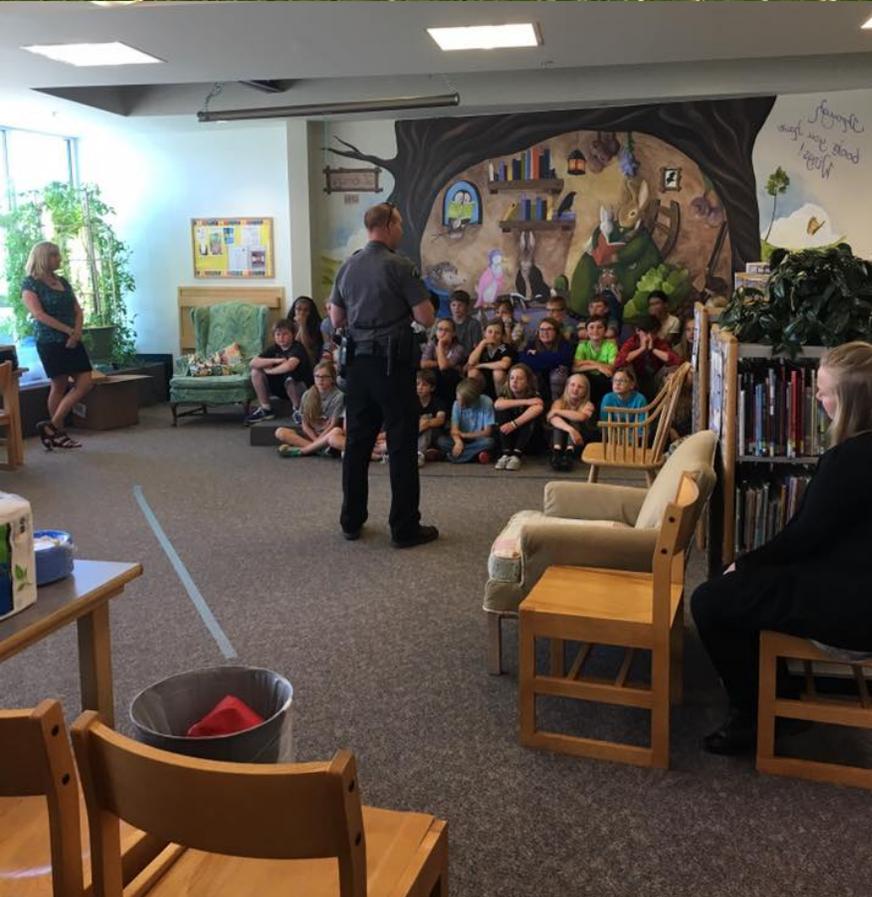


# FRASER WINTER PARK POLICE DEPARTMENT 2018 ANNUAL REPORT





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## INTRODUCTION

The Fraser Winter Park Police Department is a values-driven organization dedicated to providing high-level law enforcement services to the residents, workforce, and guests of Fraser, Winter Park, and the entire Fraser Valley. We take great pride in the highly trusted relationship we have with our citizens, and genuinely desire to serve not only as law enforcement officers, but guardians of the community and “ambassadors” to the public.

This report is generated to provide the reader with a snapshot of our department, as well as the major accomplishments and challenges during 2018.

## MISSION, VISION, AND CORE VALUES

The Fraser Winter Park Police Department embraces the concept that **Service, Justice, and Fundamental Fairness** are the reasons why law enforcement exists. As such, we have adopted the following as the guiding principles for our agency.

### **Department Mission**

- *Serving Others to Make a Difference*

### **Department Vision**

- *We will serve as an example of excellence in promoting trust and mutual respect with our employees, our citizens and the community. We will endeavor to work together to develop partnerships in order to solve problems, reduce crime, and make the towns of Fraser and Winter Park a better place to work, live, and visit.*

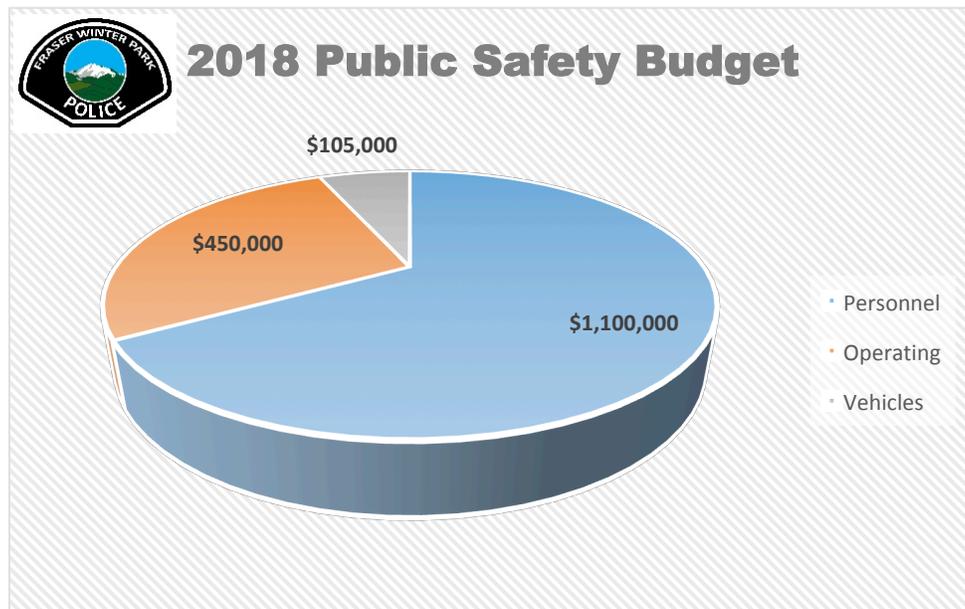
### **Core Values**

*Our actions can impact an individual for life, and a community for generations, so we have adopted these core values individually and as an organization.*

- **Integrity** - *We hold ourselves accountable to the highest level of honesty, truthfulness and ethical conduct.*
- **Courage** - *We will do and say what is right, graciously accepting both the sacrifices involved and the consequences of our actions.*
- **Loyalty** - *We will demonstrate unwavering commitment to the ideals of our profession, our organization and our community.*
- **Service** - *We will cheerfully and enthusiastically place aside our own desires in order to meet the needs of others.*
- **Justice** - *We will always seek the path of "right", disregarding our own biases or personal interests.*
- **Respect** - *We will ensure that all persons are treated with courtesy, dignity, and fundamental fairness.*
- **Pride** - *We will take pride in ourselves as individuals, our agency as a team, and our citizens as a community.*

## 2018 BUDGET INFORMATION

The 2018 Budget for the Police Department was \$1.65 Million. This includes both the Police Department and the Fraser Winter Park Combined Municipal Court. The budget also included the purchase of two 2018 Chevrolet Tahoes as replacement police vehicles. Through an Intergovernmental Agreement, the Town of Winter Park pays for 63% of the costs of the Department, and the Town of Fraser pays for 37% of the cost.



## FRASER WINTER PARK POLICE DEPARTMENT STAFF

The Police Department is currently comprised of a Chief of Police, a Commander/Deputy Chief, two sergeants, seven patrol officers, a records manager, and a part-time court clerk who also serves as a part-time administrative assistant for the Public Works Department.

In February, we hired Becky Stensvad to serve as our Court Clerk. Becky came to us from Grand County where she served as a dispatcher and a records clerk. In June, Jeff Malchow was hired to fill a vacant officer position. Jeff previously served with Colorado Liquor Enforcement and the Steamboat Springs Police Department. We also said goodbye to Sgt. Bobby Rauch, who moved to the Grand County Sheriff's Office to become their Patrol Lieutenant.

In December we hired local resident Anthony Fernandez, who is attending the Colorado Law Enforcement Training Academy at Colorado Mountain College in Glenwood Springs. We are also in the hiring process for a police officer position that was awarded to us during the 2019 budget process.

Listed below are all of our outstanding employees with a photograph and short biography.

POLICE DEPARTMENT ADMINISTRATION



**Glen Trainor, Chief of Police**  
14 years FWP/40 years LE  
28 Years in Grand County  
USAF Veteran,  
FBI NA Graduate (#231)  
Hobbies: fly fishing, Hunting, Hiking



**Commander Donnie Ransom**  
7 years FWP/9 years LE  
ERT Commander, Rangemaster,  
DUI Instructor, FTO  
Lifetime Resident of Grand County  
E-7, US Army Reserve  
Hobbies: hunting, snowmobiling

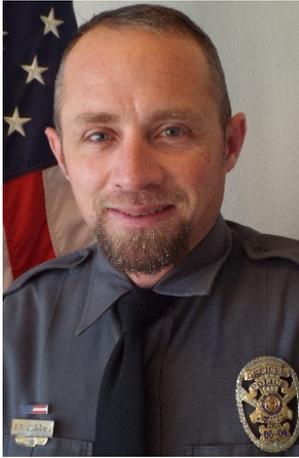


**Carol McHenry, Office Manager**  
11 years FWP/15 years LE Admin.  
Cert. Master Records Technician  
20 Years in Grand County  
Hobbies: crafting, kayaking



**Becky Stensvad, Court Clerk**  
1 year FWP/8 years LE (various roles)  
Cert. Master Records Technician  
18 Years in Grand County  
Hobbies: drag racing, car shows

PATROL DIVISION



**Sergeant Sean Curran**  
12 years FWP/17 years LE  
ERT Member, Intoxilyzer Instructor,  
Field Training Officer (FTO)  
Lifetime resident of Grand County  
Hobbies: Hunting, golfing, bowling



**Sergeant Paul Finley**  
2 Years FWP/13 years LE  
ERT Member, Level III Accident  
Investigator, DRE, FTO  
17 years in Grand County  
Hobbies: hunting, fishing, hiking



**Senior Officer Matthew Murdoch**  
6 years FWP/6 years LE  
ERT Member, DARE Instructor, FTO  
Less-Lethal Instructor, CIT  
13 Years in Grand County  
Hobbies: snowboarding, hunting,  
fishing, musician



**Officer Kevin McConnell**  
3 years FWP/7 years LE  
3 years in Grand County  
US Army Veteran  
Taser Instructor, CIT  
Hobbies: off-roading, hiking, fishing

PATROL DIVISION



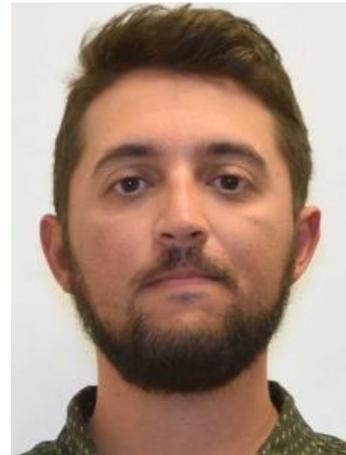
**Officer Johnny Stensvad**  
2 ½ years FWP/2 ½ years LE  
18 Years in Grand County  
ERT Member, Firearms  
Instructor, EMT, FTO, CIT  
Hobbies: drag racing, team  
sports, hunting



**Officer Tyler Kupser**  
2 years FWP/3 years LE  
2 years in Grand County  
CIT  
Hobbies: skiing, dirt biking,  
camping, fishing



**Officer Jeff Malchow**  
6 mo. FWP/10 years LE  
Liquor Law Expert, Crisis  
Negotiator, FTO, CIT  
Hobbies: Off-roading, skiing,  
hiking, friends



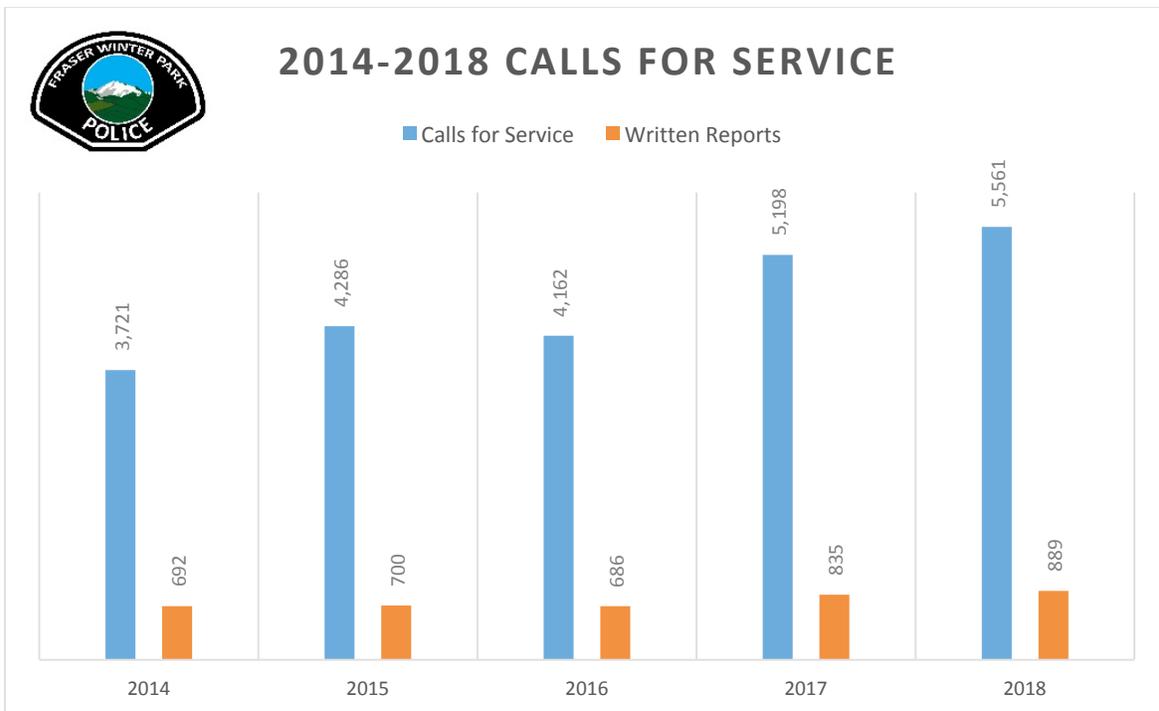
**Trainee Anthony Fernandez**  
Newly hired at FWP  
4 Years in Grand County  
US Army Veteran, EMT  
Hobbies: fly fishing, hiking,  
skiing

## POLICE DEPARTMENT OPERATIONS

### CALLS FOR SERVICE

Over the last several years, the Fraser Valley has seen tremendous commercial and residential growth, as well as increased number of visitors. Not surprisingly, it has also caused an increase in calls for service for the Fraser Winter Park Police Department and across all types of emergency services in Grand County.

From 2014-2018, total calls for service for the Department increased a total of almost 50%, with a 2018 increase of 7% over the previous year. From 2014-2018, total calls for service for all first response agencies in Grand County increased nearly 84%!



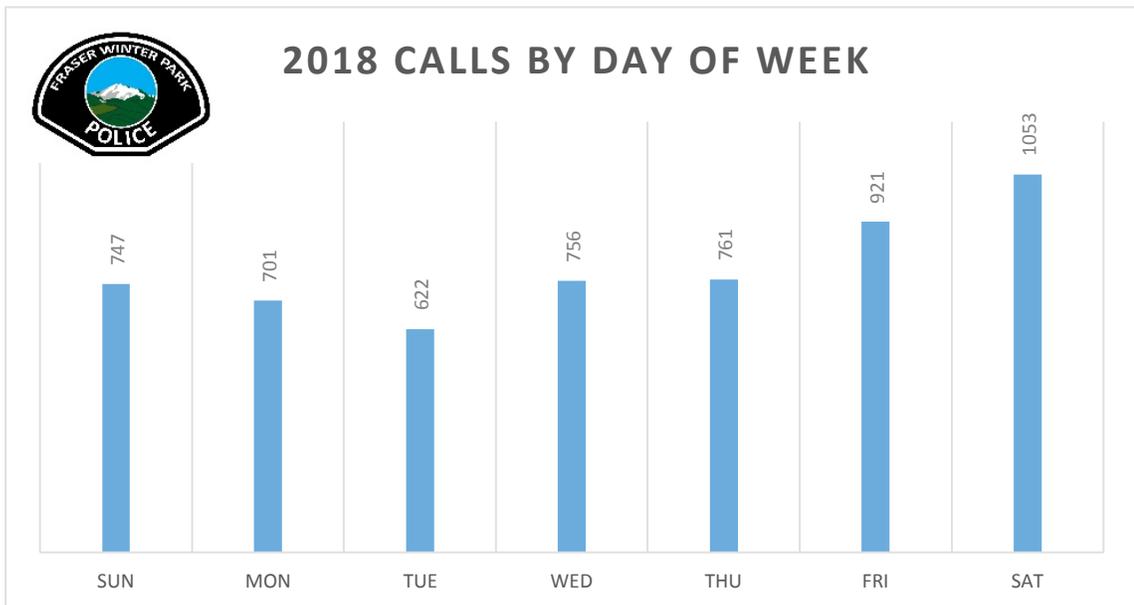
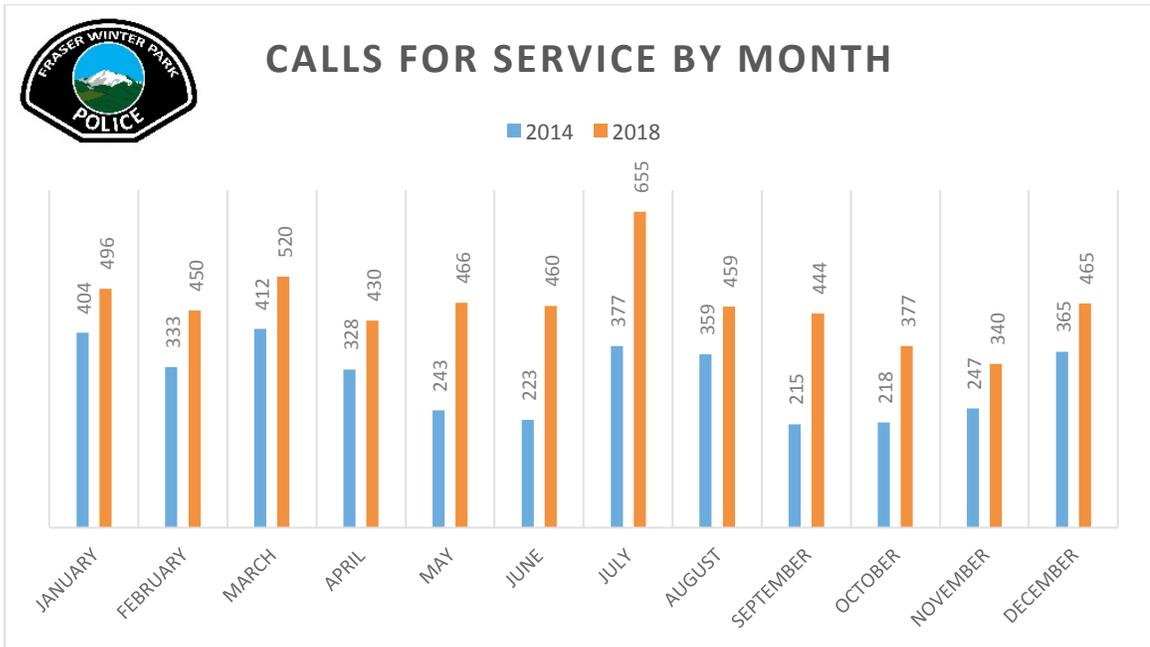
- **Calls for Service by Town**

Of the total calls for service in 2018, 1,772 calls occurred in the Town of Fraser, 3,602 calls were in Winter Park, and the remaining 187 calls were agency assists.

- **Calls for Service by Month**

A common observation by residents of the Fraser Valley is that we don't have an "off-season" anymore, and that we are either busy, or "really busy". The below chart shows this by comparing calls for service between 2014 and 2018.

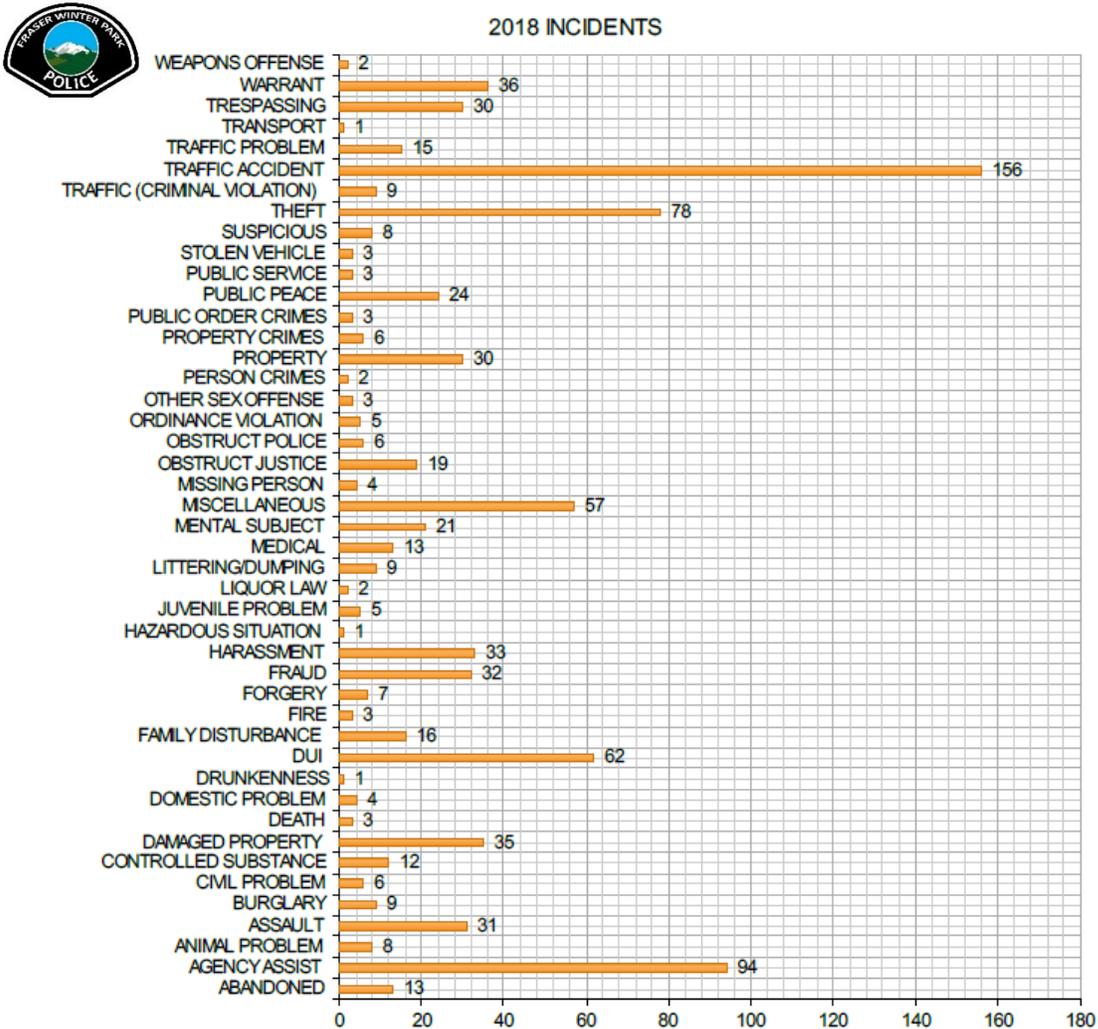
As shown below, we have always been busy during the ski season and the month of July. However, the number of calls we are now responding to during our shoulder seasons have increased significantly, and in some months over 100%! The Towns' very successful efforts to draw more visitors to the area during the summer months have also increased our total calls for service during those months.



**CRIME & INCIDENT DATA**

• **Incident Summary**

In 2018, we completed 889 written reports detailing a total of 920 offenses or non-criminal incidents that we initiated or responded to. Below is a chart showing the all incidents we completed written reports for.



• **Criminal Incidents**

The Fraser Winter Park Police Department investigated a total of 487 criminal incidents (all of which are documented in the chart above), and cleared 329 of those incidents with an overall clearance rate of 68%.

- **Arrests**

An “arrest” is classified as any incident in which an individual who is charged could receive jail time if found guilty of the offense charged. This includes ordinance violations, misdemeanor traffic violations, and both misdemeanor and felony crimes. It does not include minor traffic infractions.

In 2018, the Fraser Winter Park Police Department made 286 arrests for the various incidents we investigated. Of those incidents, 132 defendants were actually booked through the Grand County Jail.

## TRAFFIC & DUI ENFORCEMENT

The goal of traffic law enforcement is to reduce traffic collisions and improve the safety and quality of life for the community through traffic law compliance. In 2018, the Department made the following traffic-related contacts.

<u>Call Type</u>	<u>Number</u>	<u>Call Type</u>	<u>Number</u>
• Traffic Stops	1,462	• Parking Violations	77
• Total Traffic Crashes	156	• DUI	62
○ Injury Crashes	7	• Citizen Reports	81
○ Hit & Run	43		

We issued 517 traffic citations into either the Combined Municipal Court or the Grand County Court. As one would expect, the most common primary violation cited was speeding (221).

## COMMUNITY ENGAGEMENT

The Fraser Winter Park Police Department takes great pride in our relationship with the community and the citizens who live, work, and visit here. We see ourselves as ambassadors and guardians of our community, and continually seek opportunities to strengthen and enhance these relationships through outreach, foot patrols, and problem solving.

With our primary role as preventing and deterring crime, in 2018 our department conducted over **1,100** business checks including almost daily visits to the Fraser Valley Elementary School. We also conducted over 100 foot patrols at areas such as Hideaway Park, Winter Park Resort, and other public open areas.

We also organized and/or actively participated in numerous special events, including, but not limited to the following:

- Fraser Valley Elementary School
  - DARE Program



- Health Fair
- Bike Rodeo
- National Drug Takeback Day – Safeway
- Coffee With a Cop – Rocky Mountain Roastery
- Special Events at Hideaway Park (15+)
- Winter Park Resort Spring Splash
- Winter Park Ski Music Festival at Cooper Creek Square (3)
- Trick or Treat With a Cop – Fraser Community Center & Cooper Creek Square (2)
- Responsible Server Training for retail liquor license holders and employees (6)

Additionally, our members provided several different personnel over the course of two weeks as a mutual-aid assist to the Grand County Sheriff's Office during the Silver Creek Fire in Western Grand County.



## EMERGENCY MANAGEMENT



The Fraser Winter Park Police Department is committed to preventing, responding to, and mitigating the effects of catastrophic events, whether natural or human caused. To that end, we maintain strong relationships with our partners on the local, state, and national level.

As an example, our department spent over 100 hours assisting the Grand County Sheriff's Office with both evacuations and security for the Silver Creek Fire in Western Grand County. We have also provided mutual aid assistance on numerous other criminal incidents in Grand County, and those agencies have assisted us as well.

### Grand County Office of Emergency Management (GCOEM)

We work closely with the Office of Emergency Management on both emergency preparedness and response. This includes active participation in the following:

- Grand County Local Emergency Planning Committee
- Grand county Emergency Operations Plan (currently being updated)
- Grand County Hazard Mitigation Plan (currently being updated)

### Northwest All Hazards Emergency Management Region (NWAHEMR)

Operating under the authority of the State Department of Homeland Security, and as part of the NW Council of Governments, the NWAHEMR encompasses the 10 counties in Northwest Colorado. This group is comprised of representatives from all 15 Emergency Support Functions under the National Incident Management System. Chief Glen Trainor is the Law Representative (ESF-13) to this group for the Northwest Region.

### Middle Park Emergency Response Team

The Middle Park Emergency Response Team (ERT) is a multi-jurisdictional tactical team comprised of 16 members from the Grand County Sheriff's Office, Granby Police Department, Fraser Winter Park Police Department, and Grand County EMS. It includes personnel assigned to roles as Command Staff, Tactical Response, Crisis Negotiations, and Tactical Medical Support.

Our team strives to follow guidelines for response as set forth by the National Tactical Officers Association (NTOA). As a result, we do not respond to incidents involving only misdemeanor crimes or suicidal subjects who are alone. Given the danger of conducting search warrants on "drug houses" we also avoid conducting "no-knock" raids on those locations. Finally, prior to deploying ERT on any search or arrest warrant served at a residence, a "threat assessment" is required to be completed to justify activation of the team.

Training is generally conducted monthly. Team members also attend specialized training sponsored by the National Tactical Officers Association, the Rocky Mountain Tactical Team

Association, and the Rocky Mountain Hostage Negotiator’s Association, as well as other respected organizations.

In 2018, the ERT was activated a total of five times as follows:

<u>Date</u>	<u>Location</u>	<u>Type Call</u>	<u>Resolution</u>
01/24/2018	68775 US Hwy 40	Armed Subject	Arrest w/o Incident
03/14/2018	108 Timber Ct., Granby	Large Clandestine MJ Grow	Arrest w/o Incident
04/07/2018	1218 Park Ave., Krem.	Arrest Warrant – Armed Subj.	Arrest w/o Incident
06/09/2018	CR 856/8562, Tabernash	Armed & Barricaded Subject	Arrest w/o Incident
10/05/2018	1218 Park Ave., Krem.	Arrest Warrant- Violent Subj.	Arrest w/o Incident

There were several other incidents that occurred within Grand County that would have qualified for an ERT activation, but all were resolved prior to the Emergency Response Team being fully activated.

**USE OF FORCE**



***The Fraser Winter Park Police Department recognizes and respects the value of all human life, including citizens, law enforcement officers, and suspects.*** Vesting officers with the authority to use reasonable force and to protect the public welfare requires monitoring, evaluation and a careful balancing of all interests.

Department policy mandates that a “Response to Resistance” (RTR) report be completed any time an officer needs to use force stronger than verbal commands to affect an arrest or gain subject compliance. This includes the use or “display” of a firearm or control device such as a Taser, baton, or chemical agent. All department use of force incidents and the corresponding body-worn camera footage are reviewed by a supervisor to determine if the force used was in compliance with policy and Colorado law.

In 2018, Department members completed RTR reports for 16 different incidents. All incidents reviewed involved physical force only (balance displacement, joint manipulation, and/or the assistance of other officers). Two incidents involved the display of a Taser device, and one incident involved the display of an officer’s firearm. None of these incidents involving the use of force resulted in a complaint against the officer, and all reported incidents were found to be in compliance with policy. One officer was slightly injured after being struck in the face during an arrest.

***Given that our officers initiated or responded to over 5,500 different incidents in 2018, and had incidental contact with thousands of other individuals, our use of force rate in our two towns is extremely low. This is a testament to not only our relationship with the community, but the de-escalation mindset ingrained in our officers.***

## COMBINED MUNICIPAL COURT

In 2018, the Fraser and Winter Park Combined Municipal Court docketed a total of 156 defendants for either violations of the Towns' Municipal Code or the Model Traffic Code. Total court revenue (fines, court costs & ticket surcharges) for 2018 was \$58,068.

In December, long-time Judge Georgia Noriyuki resigned from her position. Ronald Carlson was subsequently appointed to fill her position, beginning January 1, 2019.

## POLICE DEPARTMENT TRAINING & PLANNING

### DEPARTMENT TRAINING

**It is the policy of this department to administer a training program that will meet the standards of federal, state, local and POST training requirements.** It is a priority of this department to provide continuing education and training for the professional growth and progressive development of its personnel. By doing so, the Department will ensure its personnel possess the knowledge and skills necessary to provide a professional level of service that meets the needs of the public. While at the same time ensuring, as much as possible, personnel safety, and the safety of our citizens.

Using the Colorado Peace Officer Standards and Training (POST) portal, we track all officer training, which provides great documentation for protection against civil liability. POST Rule 28 requires that all officers undergo a minimum of 24 hours of training annually, with 12 of those hours being in "perishable skills" (driving, arrest control, and firearms). Our department has exceeded these requirements every year since this rule was enacted.

One of our primary training sources is Lexipol, who publishes our department's policy manual. Lexipol also provides 30 "Daily Training Bulletins" per month that all sworn officers are required to complete. Topics include emergency operations, driving, use of force, conduct, and other policy and officer safety related topics.

**In 2018, members completed over 1,450 hours of in-service training, or an approximate average of 162 hours of training per officer.** Below are specific notable trainings our staff completed:

- FBI Law Enforcement Executive Development Association (LEEDA) – 3 members
- NTOA Less Lethal Instructor's Course – 1 member
- Crisis Intervention Training – 4 members

## **2018 CHALLENGES**

- Recruiting and retaining quality staff remains our number one challenge. We have been operating one to two people under our allotted staffing level for over two years.
- The increased calls for service have made it more difficult to engage in problem-oriented policing as opposed to response-based enforcement. Likewise, providing necessary security staff for the multiple special events held in Town has also grown increasingly difficult.
  - Our 2019 budget includes an allowance for an additional police officer. We believe the addition of this FTE, when realized, will provide significant relief.
- Completion of the office remodel has taken several months longer than originally anticipated.
- While the management of short-term critical incidents has always been appropriately handled, we remain fearful that our community is ill-prepared to handle a long-term natural or human-caused disaster. Grand County as a whole, and more specifically our local communities, need to make disaster preparedness a higher priority in the future.

## **MAJOR ACCOMPLISHMENTS**

- Began construction of the new FWPPD offices at Winter Park Station, adding over 1,000 square feet to our office space.
- Successfully managed security and crowd control at over 15 major special events at Hideaway Park, the Winter Park Resort, and other venues within the two towns.
- Migrated seven of the department's vehicle mounted computers to iPads, saving the taxpayers approximately \$21,000 over the cost of replacement Toughbooks.
- Promoted Sergeant Donnie Ransom to the position of Commander, and Officer Paul Finley to the position of Sergeant.
- All Town of Winter Park Administrative Staff completed on-line Incident Command Classes (ICS-100 and ICS-700).
- Received over \$9,000 in funding for selective DUI enforcement.
- Received over \$5,000 in funding for training from Colorado POST
- Improved our ability to process accident and crime scenes through the acquisition of laser mapping hardware and software.

## **2019 GOALS**

- Complete the transition to our new Police Station.
- Explore the expansion of our camera program by researching the addition of cameras to our patrol vehicles.
- Work with other local and state agencies to improve disaster response capabilities through the following:

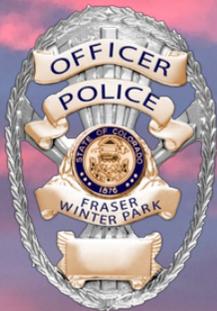
- Update emergency operations and hazard mitigation planning documents
- Training and exercise
- Improve employee recruitment and retention strategies.

## CONCLUSION

2018 was a busy year for the members of the Fraser Winter Park Police Department. With record visitor numbers and calls for service, we, at times, felt the pressures commonly seen in much larger jurisdictions. However, our mission of **“Serving Others to Make a Difference”** enabled us to provide high quality service to our citizens and guests regardless of external influences.

In 1829, Sir Robert Peele said, **“Police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the police are the public and the public are the police...”** In the Towns of Fraser and Winter Park, we feel very blessed to live and work in a community where we are part of the community. Likewise we are extremely proud to say that our citizens support and approve of the level of enforcement and protection that we provide.

As we look forward to another busy year in 2019, the noble and professional men and women of the Fraser Winter Park Police Department are grateful for the opportunities our citizens have provided us to serve them. It is now and always has been our goal to be the finest law enforcement organization in Grand County, the State of Colorado, and our entire nation.



FRASER WINTER PARK POLICE DEPARTMENT  
“SERVING OTHERS TO MAKE A DIFFERENCE”

